

Terms & Conditions

1. DEFINITION

- 1.1 Unless the context indicates a contrary intention, the following words and expressions shall have the meaning assigned to them below and cognate expressions shall bear corresponding meanings:
- 1.1.1 Agreement - means this agreement together with all its schedules;
- 1.1.2 Applicable Taxes, means all taxes, Federal, Provincial and Local;
- 1.1.3 Client - as described in Customer Information of Application Form;
- 1.1.4 Commencement Date - means the date on which this agreement is signed by the Matrix;
- 1.1.5 Equipment - means the equipment provided to the Client for utilization of the Services and ancillary items thereto (including operating software);
- 1.1.6 Fleet Management Services - means installation of the Equipment in motor vehicles, and diving data from the Equipment at intervals during each day, and providing all report based on the information received to the Client;
- 1.1.7 Network Area - means the area within which the cellular mobile telecommunication services are available to Matrix;
- 1.1.8 Service Charge - means the annual cost as invoiced, payable upon execution of the agreement and then each anniversary date thereafter, plus the amounts that may be invoiced to the Client on a monthly basis based upon a Client's usage of the Services in excess of that included in the Service package available by the Client;
- 1.1.9 Service Center - means any duly appointed service center, the location and other details of which shall be communicated to the Clients from time to time;
- 1.1.10 Servicing Hours - means the hours 0900 to 1700 Monday to Friday, excluding all public holidays, but including Saturdays from 0900 to 1300;
- 1.1.11 Services - means Vehicle Tracking Services, Fleet Management Services and Equipment maintenance services;
- 1.1.12 Matrix means Matrix Trackers (Private) Limited, its service centers, its agents and/or its distributors;
- 1.1.13 Unit - means any single item of Equipment, particularly those items of Equipment that can readily be identified by their trade name or types;
- 1.1.14 Vehicle Tracking Services - means installation of the Equipment in the motor vehicles, tracking the motor vehicles within the Network Area, and immobilization of the motor vehicles if the motor vehicles leave the Network Area;
- 1.2 Words importing the singular shall include the plural and vice versa, words importing the masculine shall include the feminine gender and vice versa and natural persons shall include juristic persons and vice versa;
- 1.3 The headings to the paragraphs in this Agreement are inserted for the purpose of reference only and shall not affect the interpretation of any provision to which they relate;
- 1.4 In the event that any definition in this clause 1 contains a substantive provision, then such provision shall be given effect to as if the same were incorporated into the main body of the agreement.

2. RECORDABLE

The parties wish to enter into this Agreement in respect of the Services.

3. DURATION AND NOTICE

This Agreement shall commence on the Commencement Date and shall continue for an initial period of 12 months, thereafter be renewed automatically for further periods of twelve months each, unless the Customer gives Matrix three months' written notice of its intentions to terminate the Agreement, which notice may only be given on the anniversary of the Commencement Date. Matrix may terminate the Agreement at its discretion at any time and without having to assign any reason therefor.

4. PAYMENT

- 4.1 Payment of all amount due in terms of this Agreement shall be made by the Client to Matrix by way of a Debit or Stop Order on the Client's bank account, in the form and substance prescribed in Schedule - I of this Agreement, unless Matrix and the Client agree to an alternative method of Payment. The Client hereby authorizes Matrix to do all such things and sign all such documents as may be necessary to give effect to the debit order.
- 4.2 The Service Charge is exclusive of Applicable Taxes, which shall be invoiced along with the Service Charge but under separate heads;
- 4.3 All Invoices issued by Matrix must be paid in full within the due date mentioned on the Invoice. If the payment is not received within the due date, late fee shall be charged at the rate of Rs. 200/- per month.
- 4.4 Notwithstanding anything contained in clause 4.3 above, if payments due to be made to Matrix are not made within the stipulated time as advised by Matrix to Client or within one month from the date of issuance of invoice, whichever is later, Matrix is hereby authorized to:
- 4.4.1 Terminate this Agreement and discontinue the provision of any and all Services to the Client; and/or
- 4.4.2 Immobilize the vehicle, without any prior notice to the Customer, till the full and final payment is received by Matrix to its entire satisfaction. Nothing herein above contained shall prejudice Matrix's avail any other remedy available to it under the law for recovery of outstanding amount;
- 4.4.3 Invoice any additional services rendered e.g. entry into no-go areas without intimation, false alarms etc at its own discretion, to the Client.
- 4.5 Matrix shall not be responsible for any action, claim, loss, damage and/or detriment that are occasioned by the Client as a result of an action taken in accordance with clause 4.4 above.

5. SERVICES

- 5.1 Matrix shall provide Fleet Management Service and/or Vehicle Tracking Services to the Clients, the scope of which is exhaustively defined herein.
- 5.2 With respect to Fleet Management Services, Matrix shall install the Equipment in the motor vehicle of the Client, effecting modifications to the motor vehicle as deemed expedient by Matrix, and then ensure that the same is in working order.
- 5.2.1 The Equipment shall transmit periodical data to the base station at Matrix and Matrix shall collate this data and provide the Client with a report at the price determined by Matrix at the end of the day or at any other period that is agreeable to Matrix.
- 5.3 With respect to Vehicle Tracking Services, Matrix shall install the Equipment in the motor vehicle of the Client, effecting modifications to the motor vehicle as deemed expedient by Matrix, and ensure that the same is in working order.
- 5.3.1 While the motor vehicle is in the Network Area, the vehicle shall be electronically monitored. If the motor vehicle attempts to leave the Network Area then the Client has authorized Matrix to issue electronic instructions to the Equipment, installed in the motor vehicle, to immobilize the motor vehicle and Matrix may issue electronic instructions to the Equipment to immobilize the motor vehicle unless instructions to the contrary are validly received by Matrix from the Client prior to the motor vehicle leaving the Network Area.
- 5.3.2 While the motor vehicle is within the Network Area, a Client may telephonically instruct Matrix to issue electronic instructions to the Equipment, installed in the motor vehicle, to immobilize the motor vehicle, upon providing Matrix with the accurate authentication code/s. Matrix will only immobilize a vehicle if it is stolen/kidnapping / commission of a crime at the request of the Client, after it has been duly informed to the Law Enforcement Agencies. Matrix will not shut the vehicle off in any other circumstances at the request of the Client.
- 5.3.3 While the motor vehicle is within the Network Area, if the signal from the motor vehicle to Matrix is disrupted Matrix shall attempt to contact the Client at the telephone number provided to Matrix. If Matrix is unable to contact the Client within reasonable time of the signal being disrupted and/or the alarm being activated, or the Client does not himself inform Matrix there being a false alarm, Matrix shall inform the law enforcement agencies of there being a vehicle misappropriation and provide the law enforcement agencies with the particulars of the motor vehicle, so that the law enforcement agencies may initiate remedial measures. It is hereby agreed that Matrix is solely responsible for notifying the authorities and does not promise, represent and/or guarantee that any person who so notified will respond to the call.
- 5.3.4 All Clients should pre-inform Matrix regarding their movement in Nogo areas. This can be done by Client before starting their journey or even on their way to such an area. In the event that Matrix has no such information and on its learning that the vehicle is found plying within a Nogo area, the process to shut off the engine will be initiated immediately. By pre-informing Matrix, the Client will not only save itself and its family any inconvenience, but will also ensure their security and safety, but will also not be charged for any such additional services 5.3.5 If at any point, a Client finds the UAN not responding, it might be due to a non-functional line. The Client should disconnect and redial as Matrix has hunting/jumping lines and one line in the middle disrupts the entire flow. If the problem still persists, the Client can call on any of the emergency numbers communicated in the security briefing.
- 5.3.6 The Client understands that the authorities may levy a fine and/or charge or any false alarm or signal which summons an emergency service and the Client agrees to assume all responsibility or any alarm or signal and to pay related fines, levies and charges. The Client hereby releases Matrix and Matrix's agents, contractors and/or employees from any such responsibility and/or liability.
- 5.3.7 If in the sole discretion of Matrix, it is determined that the Client is generating an excessive number of false alarms and/or signals, Matrix may charge the Client a surcharge for processing such false alarms and signals.
- 5.3.8 If the Client requires discontinuation of the immobilization function of the Vehicle Tracking System, temporarily or permanently, then notice of the same shall have to be given to Matrix at least one business day prior to the time when the Client desires such instructions to take effect.
- 5.3.9 If at any point of time, the Client sells the vehicle or changes the users of Matrix, then it is essential that the security/customer services department at Matrix be informed immediately. This is vital in order for Matrix to serve its clients' security needs. The Client should obtain the Transfer of Ownership/New Details Form from the said departments in order to avoid any inconvenience. Matrix will not entertain any requests from unauthorized persons.
- 5.4 Matrix does not guarantee recovery of any vehicle under any circumstances. However, Matrix assures that in the unfortunate event that a vehicle gets stolen / snatched, Matrix will extend their most sincere and State-of-the-Art efforts towards its recovery. Matrix not only helps to prevent theft / snatching of the vehicle, but it is essentially a vehicle management and family safety system protecting its clients on a daily basis from road harassment, liaising medical emergency and providing assistance in case of kidnapping or accidents or reaching out to their loved ones (in case of emergencies). If a vehicle is not recovered due to some deficiency on the part of Matrix, the client would be compensated with free replacement of a Matrix unit.

6. EXCLUSIONS

- 6.1 Matrix shall use its best endeavors to ensure continuous provision of the Services to the Client but shall not be liable and/or responsible in any manner for any cessation that may occur in the provision of Services to the Client.
- 6.2 Save for willful misconduct and gross negligence on the part of Matrix, Matrix shall not be held liable and/or be held liable and/or responsible for any loss, damage, detriment and/or harm that may be occasioned by the Client due to the cessation of Services, and/or pursuant, connected, related and/or ancillary to having entered into this Agreement.
- 6.3 The Services that are being provided to the Client are dependent upon the cellular mobile telecommunication services that are to be provided to Matrix. Matrix shall not be held liable and/or responsible for any loss, damage, detriment and/or harm that may be occasioned by the Client due to the cessation of the cellular mobile telecommunication services to Matrix.
- 6.4 Matrix is licensed by the Government for the provision of the Services. Matrix shall not be held liable and/or responsible for any loss, damage, detriment and/or harm that may be occasioned by the Client due to the temporary or permanent revocation of the license, for the provision of the Services, by the Government.
- 6.5 Matrix shall not be responsible for the performance of any acts, other than those stipulated in this Agreement.
- 6.6 Matrix shall not be liable for the Equipment not performing as required even after the requisite instructions have been issued by Matrix.
- 6.7 Matrix shall not be liable for any action, claim, loss, damage and/or detriment that is occasioned by the Client as a result of immobilization of the motor vehicle and/or anything related, connected, pursuant and/or ancillary thereto.
- 6.8 Matrix shall not be responsible for the recovery of any motor vehicle that is misappropriated despite being protected by the Services contemplated herein, and no loss, action, claim and/or detriment shall be claimed against Matrix in this regard.
- 6.9 Matrix shall not be held responsible for any voice use that is made of the cellular mobile telecommunications apparatus installed in motor vehicles, and/or anything connected thereto. If Matrix is informed by the provider of the cellular mobile telecommunications services of there having been any voice usage of the cellular mobile telecommunications apparatus installed in motor vehicles, and/or anything connected thereto, and/or such an action is brought to the notice of Matrix, then Matrix shall have the right to terminate the Services forthwith without any notice to the Client and any charges to the voice usage of the cellular mobile telecommunications apparatus installed in motor vehicles shall be payable by the Client to Matrix within three days of the same having been demanded by Matrix.
- 6.10 The obligations of Matrix towards the Customer under this Agreement shall be held in abeyance during the period that the Equipment is not in working order.
- 6.11 Matrix shall not be liable/responsible for the provision of services or anything related, connected, pursuant, and/or ancillary thereto if Matrix is not informed by the Client of having divested itself of the ownership/possession/control of the motor vehicle and Matrix would stand discharged of its obligations under this Agreement and/or anything related, connected, pursuant and/or ancillary thereto.

7. EQUIPMENT

- 7.1 The Equipment, as invoiced, shall be sold to the Client by Matrix after execution of this Agreement. The Services shall only become operative once the Equipment has been purchased by the Client and the same has been installed by Matrix in the Client's motor vehicle.
- 7.2 The Equipment shall be installed by Matrix into each motor vehicle, and the Customer authorizes Matrix to effect any modification deemed expedient by Matrix, inclusive of but not limited to acts involving cutting, welding and/or drilling, to the motor vehicle of the Customer and that the Customer hereby waives the right to claim anything from Matrix for any loss, damage, diminution occasioned by the Customer due to Matrix installing the Equipment in the motor vehicle and/or anything related, connected and/or ancillary thereto.

7.5 The Equipment can not be removed by the Client/Customer in any case, only Matrix is authorized to remove/amend or transfer.

- 7.6 The installation, maintenance, repairs and servicing of the Equipment shall be done solely by Matrix. The Client shall be separately liable in addition to the Service charges payable in terms of the Agreement, to reimburse Matrix for the cost of repairing and/or adjusting any item of Equipment to restore it to the condition in which an item of Equipment of that nature and age should be, fair wear and tear excepted. Before carrying out any such repair and/or adjustments, Matrix shall advise the Client of the estimated cost of such repair and/or adjustments. If the Client declines to have the item of Equipment restored to the standard required by Matrix then the agreement shall stand terminated.
- 7.7 If Matrix is being installed in a vehicle operational under the hire/purchase scheme, it is essential that Matrix is informed while purchasing the unit and entered in the application form as such.
- 7.8 Any attempt by any entity, other than Matrix, to interfere with the Equipment shall immediately absolve Matrix of all its obligations under this Agreement, and the Agreement may be deemed as terminated forthwith.

- 7.3 The Equipment belongs to the person/company/institution that has paid for the system. If the user leases the equipment from a leasing/financial institution, then till the time the user pays the full amount, it will be held by the institution and not the Client. Though the Client, though the Client would be free to avail the services of Matrix, the institution will also possess the right to inquire regarding the location of the vehicle and in extreme cases, even shut off and repossess the vehicle. Vice versa, if the unit is paid in full by the Client whilst the vehicle is leased/financed, no request of any sort from the leasing / financial institution will be entertained.
- 7.4 The Equipment shall be returned to Matrix upon discontinuation of service to hold in safe custody (duly receipted), or the Client may sell the unit to be installed in another vehicle, after paying the removal/installation charges and all outstanding dues (if any).
- 7.5 The Equipment can not be removed by the Client/Customer in any case, only Matrix is authorized to remove/amend or transfer.

- 7.6 The installation, maintenance, repairs and servicing of the Equipment shall be done solely by Matrix. The Client shall be separately liable in addition to the Service charges payable in terms of the Agreement, to reimburse Matrix for the cost of repairing and/or adjusting any item of Equipment to restore it to the condition in which an item of Equipment of that nature and age should be, fair wear and tear excepted. Before carrying out any such repair and/or adjustments, Matrix shall advise the Client of the estimated cost of such repair and/or adjustments. If the Client declines to have the item of Equipment restored to the standard required by Matrix then the agreement shall stand terminated.
- 7.7 If Matrix is being installed in a vehicle operational under the hire/purchase scheme, it is essential that Matrix is informed while purchasing the unit and entered in the application form as such.
- 7.8 Any attempt by any entity, other than Matrix, to interfere with the Equipment shall immediately absolve Matrix of all its obligations under this Agreement, and the Agreement may be deemed as terminated forthwith.

8. SERVICES WITH RESPECT TO THE EQUIPMENT

- 8.1 Matrix agrees to provide the following services in relation to the Equipment listed:
- 8.1.1 Should any unit fail to operate correctly having been strictly maintained by Matrix accordance with the provisions of this Agreement, then provided that:
- 8.1.1.1 The Client has given written notice to Matrix of the fault having occurred in the equipment; and
- 8.1.1.2 The unit and/or the written guidelines, manuals advice or instructions given to it by Matrix in respect of the Equipment's use and operation, Matrix shall, upon receipt of the requisite notice from the Client, repair or replace, at the Matrix's discretion, such offending units at Matrix's cost.
- 8.1.2 The supply of all spares and labor as are required and as determined by the Matrix.
- 8.1.3 The use and supply of exchange units as required by the Matrix.
- 8.2 For the duration of this Agreement the Client agrees not to permit any person other than Matrix or its duly appointed agents to maintain, service, calibrate and/or repair any item of Equipment.
- 8.3 The Client shall not permit any modification or attachments to be made to the Equipment.

9. EQUIPMENT ACCESS

- 9.1 When Matrix is notified of a required service, such notice shall include, but not be limited to, to:
- 9.1.1 the registration of the vehicle
- 9.1.2 the location of the vehicle requiring service,
- 9.1.3 the time of availability of the vehicle at the above location
- 9.1.4 the contact person and contact phone number relating to the service.
- 9.2 Should Matrix or its appointed representative not be provided with the access to the Equipment, or the Equipment is not available at the above location and time, then notwithstanding anything to the contrary contained in the Agreement, Matrix shall be entitled to charge the Client all traveling costs.
- 9.3 The amount payable to Matrix with respect to the repairs and/or additional services having been performed by Matrix with regard to the equipment shall be paid to Matrix by the Client within 7 days of the date of repairs and/or additional services that have been carried out. Matrix shall not be obliged to carry out any further Services in terms of this Agreement until all such amounts have been paid.
- 9.4 Matrix shall frequently call upon the Client to bring into a designated Service Centre the motor vehicle, in which Equipment has been installed, for quality control and maintenance measures. The Client must bring the motor vehicle in which the Equipment has been installed to the designated Service Centre, at the time so designated by Matrix.

10. EXCLUSIONS WITH REFERENCE TO THE EQUIPMENT

- 10.1 The following is specifically excluded from the service defined in this Agreement:
- 10.1.1 any damage caused as a result of the direct control and scope of influence of Matrix including but not limited to:
- 10.1.1.1 any damage caused as a result of any act of God or other natural or man-made event, or as applied to its major or causes of force;
- 10.1.1.2 any damage caused as a result of any act of God or other natural or man-made event, or as applied to its major or causes of force;
- 10.1.1.3 the loss of Equipment between the happening of one service and the next;
- 10.1.1.4 all damage caused by a faulty or spurious electrical supply;
- 10.1.1.5 all damage caused as the direct or indirect result of any act of tampering, vandalism or malicious damage howsoever caused;
- 10.1.1.6 all damage caused as a result of a vehicle accident;
- 10.1.1.7 all damage caused by fire, theft, or flood;
- 10.1.1.8 all damage caused as a direct or indirect result of civil or political disturbance or any like event; all damage caused by any act of any third party;
- 10.1.2 all damage caused as a result of the ingress of any fluid penetrating the Equipment, if applicable;
- 10.1.3 any re-calibration or adjustment to any Equipment as is required after any gearbox, tire, differential or similar component change and/or modification has been effected to any vehicle to which the Equipment has been fitted;
- 10.1.4 Any replacement of any engine revulsion or gearbox "take-off" device including any "W-terminal" or similar device;
- 10.1.5 Any stoppage, limitation, engine control, engine shutdown or similar event resulting from the operation of the Equipment;
- 10.1.6 The removal and/or de-installation or any similar action requiring removal, re-installation and/or relocation of any unit, Equipment or system, as required or requested by the Client except in cases where this action is necessary to maintain existing tracking provide or a tracking facility.
- 10.2 Any repairs, maintenance, service or other work as excluded above or any other work not specifically included in the Agreement will be charged to the Client.
- 10.2.1 In each such instance the Client shall separately request such service by addressing its request to Matrix in writing during Matrix's Servicing Hours to Matrix at the designated Service Centre, at the time so designated by Matrix, for a quality and maintenance check upon any ancillary thereto, if the motor vehicle within which the Equipment is installed is not brought to a designated Service Centre at the time so designated by Matrix, for a quality and maintenance check upon any ancillary thereto, if the Client is under to bring the motor vehicle within which the Equipment is installed for a quality and maintenance check upon any ancillary thereto, if the Client is under to bring the motor vehicle within which the Equipment is installed for a quality and maintenance check upon any ancillary thereto.
- 10.2.2 Without derogating from anything contained in 10.2.1 and/or the generality of anything contained in this Agreement, the Client may where urgently required contact the Matrix on its applicable service telephone number, which telephone number has been separately supply to it. In all such cases the establishing of contact or otherwise with the Matrix, by this means shall not in any way be construed as a request and/or a request as defined and required in 10.2.1 above.
- 10.3 Where the Client indicates to Matrix that the Equipment has failed to operate and in so doing cause Matrix to attend at the location of such a unit, Matrix shall be deemed to have accepted the responsibility for the same, and give any repair same, and give any repair same, then Matrix shall be permitted to additionally charge the Client.
- 10.4 Matrix shall not be liable/responsible for the provision of Services or anything related, connected, pursuant and/or ancillary thereto if the motor vehicle within which the Equipment is installed is not brought to a designated Service Centre at the time so designated by Matrix, for a quality and maintenance check upon any ancillary thereto, if the Client is under to bring the motor vehicle within which the Equipment is installed for a quality and maintenance check upon any ancillary thereto, if the Client is under to bring the motor vehicle within which the Equipment is installed for a quality and maintenance check upon any ancillary thereto.

11. BREACH

Should either party fail to comply with any term of this Agreement and fail to remedy such breach within a period of 14 (fourteen) days after receiving written notice to remedy such breach, then the party serving such notice shall be entitled, without prejudice to any other remedies it may have in law, to elect to cancel this Agreement.

12. GENERAL

- 12.1 The parties further specifically agree that this Agreement shall be the sole agreement governing them in respect of the Services and the Equipment and hereby specifically agree that Agreement shall supersede any other agreement offer, undertaking, utterance or statement made staff, prior to the commencement of this Agreement.
- 12.2 The Client shall not have the right to assign or otherwise transfer its rights or obligations under this Agreement.
- 12.3 No alteration, variation or addition hereto shall be or any force of effect unless reduced to writing, suitably identified as such by specific reference to this Agreement.
- 12.4 No indulgence, leniency or extension of time granted by either party to the other shall in any way prejudice the grantor in terms of it from subsequently exercising any or all of its rights in terms of this Agreement.
- 12.5 Matrix shall have no liability whatsoever, other than set out in this Agreement, whether in contract or otherwise, in respect of the Services and/or Equipment to the Client, nor shall Matrix be liable to the Client or any other person for any injury, loss or damage whatsoever, whether consequential or otherwise, arising from the use by the Client of the Equipment.
- 12.6 The Client shall be liable to pay all taxes, levies, duties, fees including but not limited to sales tax, withholding tax, excise duty presently applicable or made applicable or levied in future by any Central or Provincial Government or any other competent authority in respect of the Equipment and Services provided herein or any services in relation to any transaction or activity hereunder.

13. NOTICE AND DOMICILIUM

- 13.1 Each of the parties chooses its domicilium claud et executandi ("domicilium") for the purpose of giving any notice, the serving of any process and for any other purposes arising from this Agreement at their respective set forth hereunder: Matrix Trackers (Private) Limited 1-A Modern Society Tipu Sultan Road. The Client: As enumerated in Schedule - I hereto.
- 13.2 Any notice given and any payment made by a party to the other ("the addressee") which:
- 13.2.1 is delivered by hand during the normal business hours of the addressee that the addressee's domicilium shall for time being be presumed, until the contrary is proved by the addressee, to have been received by the addressee at the time of delivery.
- 13.2.2 is posted by prepaid registered post from an address within Pakistan to the addressee at the addressee's domicilium for the time being shall be presumed, until the contrary is proved by the addressee, to have been received by the addressee on the fourth day after the date of posting.
- 13.3 Where in terms of this Agreement any communication is required to be in writing, the term "writing" shall include communications by telex or facsimile. Communications by telex or facsimile shall, unless the contrary is proved by the address, be deemed to have been received by the addressee one hour after the time of transmission. I fully understand that installing Matrix does not in no way guarantee 100% safety and security of the vehicle, nor does it hold Matrix liable as clearly identified in the Terms and Conditions above, which I have read and am in full agreement with.

- 13.4 No indulgence, leniency or extension of time granted by either party to the other shall in any way prejudice the grantor in terms of it from subsequently exercising any or all of its rights in terms of this Agreement.
- 13.5 Matrix shall have no liability whatsoever, other than set out in this Agreement, whether in contract or otherwise, in respect of the Services and/or Equipment to the Client, nor shall Matrix be liable to the Client or any other person for any injury, loss or damage whatsoever, whether consequential or otherwise, arising from the use by the Client of the Equipment.
- 13.6 The Client shall be liable to pay all taxes, levies, duties, fees including but not limited to sales tax, withholding tax, excise duty presently applicable or made applicable or levied in future by any Central or Provincial Government or any other competent authority in respect of the Equipment and Services provided herein or any services in relation to any transaction or activity hereunder.

Customer's Signature _____ Date ____ - ____ - 200__



Matrix Trackers (Pvt.) Ltd.

Head Office: 1A Modern Society, Tipu Sultan Road, Karachi.

Ph: 021-4300116-21

E-mail: support@MatrixTrackers.com, Web: www.MatrixTrackers.com



Application Form

Tracking and beyond...

New Installation

Transfer from (Reg # _____)

Change of Ownership

Product Acquired



Silver



Gold



Optima

Owned By

Individual

Company

Leasing/Bank

Insurance

Primary User Detail

It is mandatory to fill this section:

Mr. /Mrs./Ms./Other _____

First Name _____

Middle Name _____

Surname _____

Address _____

City _____

NIC # _____

D.O.B _____

Mobile # 1. _____ 2. _____

Phone # (Res.) 1. _____ 2. _____

Phone # (Off.) 1. _____ 2. _____

Any other _____

Emergency # 1. _____ 2. _____

Email Address _____

Language Preference English Urdu Punjabi Pushto Sindhi Balochi

Organization Information

To be completed if paid by the company:

Company Name _____

Address _____

City _____

Contact Person _____

Designation _____

Mobile # 1. _____ 2. _____

Landline # 1. _____ 2. _____

Fax # 1. _____ 2. _____

Email Address: _____

Head Office: 1A Modern Society, Tipu Sultan Road, Karachi.

Ph: 021-4300116-21, Fax: (92-21) 4300113-114, E-mail: support@MatrixTrackers.com, Web: www.MatrixTrackers.com

Leasing Company/Bank

To be completed if financed by Leasing Company/Bank

Company Name

Address

City

Branch Name

Contact Person

Designation

Mobile # 1. 2.

Landline # 1. 2.

Lease Tenure Months

Vehicle Information

Temporary Registration Number (for Office use only)

Registration # Year Automatic Tr. Manual Tr.

Make Model

Colour CC

Engine # Chassis #

Insurance Company

To be completed if vehicle is insured

Company Name

Branch Name

City

Contact Person

Designation

Mobile # 1. 2.

Landline # 1. 2.

Fax # 1. 2.

Email Address

Insured Value

Matrix Security Information

Password

Nogo Service (only for Karachi and Lahore) Required Not Required

(Please attach undertaking if Nogo Service is not required)

Special Instructions (if any) _____

Secondary User

It is mandatory to complete, if the owner authorizes a secondary user.

First Name Middle Name

Surname

Mobile # Landline #

Payment Detail

Advance On Delivery At Showroom As per PO Credit _____ days

Billing Dispatch Information

Please inform where do you want to receive your bills

Residence Company Leasing/Bank Insurance

Preferred mode of payment

Cash Credit Card Cheque Direct Debit

Medical Information

Diabetic Heart Patient

Blood Group

Blood Pressure Ailment (if any) High Low

Allergies (if any)

Preferred Hospital

Hospital Address

Doctor's Name

Doctor's # (Landline) Mobile #

Hospital Registration # (if any)

How you get to know about Matrix?

Matrix Customer Friend Company Insurance

Leasing/Bank Showroom Matrix Salesperson Newspaper/TV/Radio/Billboard

For Internal Use Only

Any special Instructions/Remarks: _____

Message Forwarding Other Service (Specify): _____

Package Ref.

Salesperson Name Code #

Unit Price Rs.

Annual Monitoring Charge Rs.

Any other charge Rs.

Sales Tax Rs.

Govt. Activation Tax Rs.

Total Sales Price Rs.